

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Patent Application

Inventor(s) N. J. Elsey et al.

Case 41698.1112

Serial No.

Examiner

TBA

Filing Date

Group Art Unit


Title Technique for Effectively Providing Concierge-like Services in a Directory Assistance System

**PRELIMINARY AMENDMENT
AND INFORMATION DISCLOSURE STATEMENT**

I hereby certify that this paper is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on January 27, 2004.

Alex L. Yip
Attorney Name

34,759
Registration No.


Signature

January 27, 2004
Date of Signature

**COMMISSIONER FOR PATENTS
P.O. BOX 1450
ALEXANDRIA, VA 22313-1450**

Sir:

Applicants submit herewith an Information Disclosure Statement in the above-identified patent application. In addition, applicants hereby preliminarily amend the application before its examination on the merits as follows: